



InsureShield®
Shipping Insurance
by UPS Capital Insurance Agency, Inc.

Top Reasons to Join the InsureShield® Online Portal

It's time to make your claims process quick and easy.

53%

of merchants spend more than an hour on a single claim.¹



File a claim with the InsureShield® online portal in minutes.



Get claims paid in just days, not weeks,

and choose an electronic payment method such as Zelle or ACH to get paid instantly – no more waiting on mailed checks.



Your accounting process is made easy with the ability to download a full breakdown of past invoices.

No more waiting for your invoice to come in the mail. With our Billing tab, view outstanding balances, recent or upcoming invoices, and payment history in one place. You even have the option for auto-pay for a set it and forget it billing experience.

Gain visibility with the Quick Insights tool. Here, you can **see your enhanced, personalized claim data and analytics at a glance** for both resolved and open claims.

Directly message with your claims adjuster

for a quick response to your claims questions using our Chat feature.



Easily assign specific roles to new and existing users, ensuring access to specific information is in the hands of the right people.

¹ Unless otherwise noted, all statistics are derived from the Annual State of Shipping 2022 [report](#).