

Be Sure You're Insured

Don't rely on carrier liability by assuming it's "insurance."

Know the key differences in coverage between your InsureShield® shipping insurance policy and what is offered by the carrier.



InsureShield®
Shipping Insurance

by UPS Capital Insurance Agency, Inc.

INSURESHIELD® COVERAGE

Shipments are covered for **porch-pirated theft**.



Claims for **concealed damage** (internal damage) may be filed **up to 90 days** after the delivery date.



Expedited reshipment costs can be covered **up to 20%** of the insured value.



Claims can be filed **up to 9 months** from the estimated date of delivery.



Coverage up to invoice value of the goods plus shipping.



CARRIER LIABILITY¹

Packages are **not** protected once delivered.

Parcel/postal carriers **do not** cover concealed damage. Some LTL carriers cover this, but damage must be reported within 5 days of delivery.

No expedited reshipment coverage.

Depending on the carrier and service level, shippers can be required to file claims within **120 days** of delivery or less.

Generally, small package carriers pay claims based on **replacement value** of the goods, and some LTL carriers may settle claims based on the weight of the shipment, regardless of its value.

Insuring Better Shipping Experiences™

¹The carrier liability information was summarized from reviews conducted in 2023 of websites and terms and conditions of service documents from leading transportation carriers.

Insurance coverage is offered through UPS Capital Insurance Agency, Inc., a licensed insurance producer. All descriptions or illustrations of coverage are provided for general informational purposes only and do not in any way alter or amend the terms, conditions, or exclusions of any insurance policy or program. Insurance coverage is not available in all jurisdictions or to all customers.

© 2023 United Parcel Service, UPS, UPS Capital, InsureShield, the UPS brandmark, and the color brown are trademarks of United Parcel Service of America, Inc. All rights reserved. 04/23